# Security Standards

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# Assumptions made

- Payments can be made directly on the website and does not integrate with a thirdparty company for payment processing.
- The e-commerce website provider stores and manages the user data.
- The Company operates and delivers products worldwide.

# Applied standards to the website

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#### **GDPR**

- > Website allows account creation for users
- Delivery information such as names and addresses are required.

# PCI Security Standards

> Payments are processed through the website.

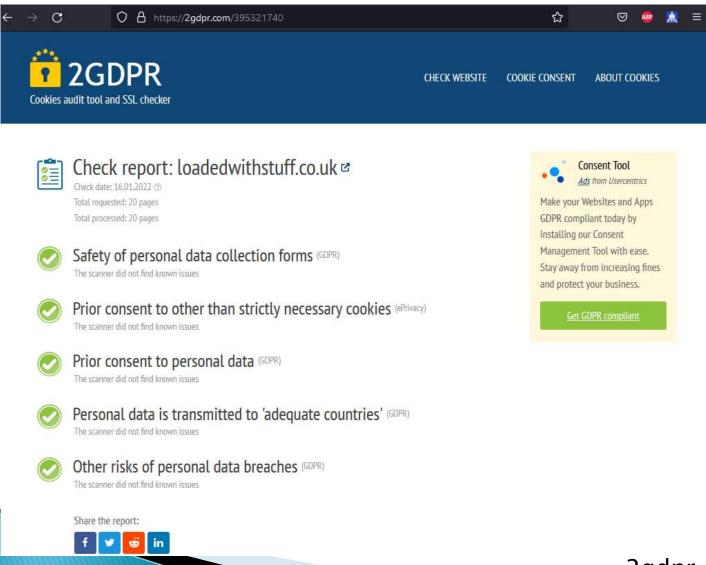
#### **ICO**

> Company is based and operates in the UK.

# **GDPR** standards

- Lawfulness, fairness and transparency
- Purpose limitation
- Data minimisation
  - > Does the website only ask for relevant information?
- Accuracy
- Storage limitation
- Integrity and confidentiality (security)
  - > Is the data encrypted?
  - > Is there a password policy?
  - Accountability

# **GDPR** standards Check



### PCI-SSC standards

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#### How to determine website compliancy:

"There is only one way for a consumer to tell if a website is PCI compliant. If the website accepts credit card payments, it is compliant. If the site sells merchandise and does not accept payment, it is not compliant." (Torpey, n.d.)

#### Compliant:

- American Express
- MasterCard
- Visa

Non-Compliant:

- PayPal



## PCI-SSC standards

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- PIN Transcation Security Point of Interaction (PTS POI)
  - Is the payment website protected against espionage?
- Payment Application Data Security Standard (PA-DSS)
  - Which payment methods are used?
- PTS Hardware Security Module (HSM)
- Point-to-Point Encryption (P2PE)
  - > Is encryption in use? Does the encryption offer sufficient protection?
- PCI 3.D Secure Software Development Kit (3DS SDK)
  - > Is a current Secure Software Development Kit being used?
- Software-based PIN Entry on COTS (SPoC)
- Secure Software
  - > What software is in use? Is the software up to date?
- Secure Software LifeCycle (Secure SLC)

Contactless Payments on COTS (CPoC)

### Recommendations

- Use of up-to-date firewall configuration
- Strong password policy
- Protected storage of user information
- Encrypted transmission across open networks
- Restrict physical access to database
- Monitoring of all access to network resources
- Regular penetration testing of security systems
- Implement a least privilege policy
- Implementation of Multi-Factor Authentication (MFA)

# Recommendations

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#### According to PCI (2022):

GOALS	PCI DSS REQUIREMENTS
Build and Maintain a Secure Network	Install and maintain a firewall configuration to protect cardholder data     Do not use vendor-supplied defaults for system passwords and other security parameters
Protect Cardholder Data	Protect stored cardholder data     Encrypt transmission of cardholder data across open, public networks
Maintain a Vulnerability Management Program	Use and regularly update anti-virus software or programs     Develop and maintain secure systems and applications
Implement Strong Access Control Measures	7. Restrict access to cardholder data by business need-to-know 8. Assign a unique ID to each person with computer access 9. Restrict physical access to cardholder data
Regularly Monitor and Test Networks	10. Track and monitor all access to network resources and cardholder data 11. Regularly test security systems and processes
Maintain an Information Security Policy	12. Maintain a policy that addresses information security for employees and contractors

## References:

- ICO (2021). Information Commissioners Office Guide to the General Data Protection Regulation Security. Available from: https://ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/security [Accessed 09 December 2021]
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